

FRAUD & SCAM AWARENESS

Avoid Being A Victim – Stay Informed



November 2022



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Don't Be A Victim: Avoid Text Message Scams

Scammers often use scare tactics to get us to react emotionally – like claiming they have detected fraud on your account.

If you receive a text claiming to be from Mountain Credit Union suggesting you should click a link to address a fraudulent charge, please use caution before giving any personal information via text messaging.

What You Should Do?

- Be cautious – ask yourself, “Would Mountain Credit Union really text me?”
- If you do get a text (or email / phone call) claiming to be from your us, do not interact.
- Call us directly at (828)564-1781 to ensure we are actually trying to reach you.
- If you, like so many others are using our MCU Mobile app for added security, protect your accounts by using unique passwords and enabling two-factor authentication.

Mountain Credit Union is committed to helping you avoid scams and will do whatever we can to bring them to the attention of our members. We will also do our best to answer any questions you have BEFORE you become a victim. If you have concerns that you may be a victim, contact your local Mountain Credit Union office immediately.